



23 March 2020

Dear Valued Partners,

Today, we announced that we will be cutting 96% of the passenger capacity that had been originally scheduled up to end-April, given the further tightening of border controls around the world over the last week to stem the Covid-19 outbreak.

This will result in the grounding of around 138 SIA and SilkAir aircraft, out of a total fleet of 147, amid the greatest challenge that the SIA Group has faced in its existence.

The Group's low-cost unit Scoot will also suspend most of its network, resulting in the grounding of 47 of its fleet of 49 aircraft.

The details of the latest updates on the affected passenger services, can be found in the links below:

[https://www.singaporeair.com/en\\_UK/sg/media-centre/news-alert/?id=jmjgoyqq](https://www.singaporeair.com/en_UK/sg/media-centre/news-alert/?id=jmjgoyqq)

<https://www.flyscoot.com/en/announcements/temporary-flight-suspensions>

It is unclear when the SIA Group can begin to resume normal services, given the uncertainty as to when the stringent border controls will be lifted.

Pre-Covid 19, a significant proportion of our airfreight capacity is carried on our passenger aircraft as bellyhold. With the above announcement, there will be a material reduction in airfreight capacity.

Notwithstanding above, SIA Cargo stand ready to work closely with you on solutions that can help to alleviate supply chain flow as best as we can.

Alongside our full freighter flights (scheduled and charters) that we continue to operate, we are also offering chartering options of passenger aircraft for pure cargo carriage only. Please contact your local sales representative or reach out to us on our [worldwide contact website page](#).

In a time of such severe crisis, we seek your kind understanding and unwavering support.

Thank you.

Mohamed Rafi Mar  
VP Cargo Sales & Marketing