

Customer announcement

United Airlines Continues Drawdown of International Schedule

March 21, 2020

United continues to aggressively manage the impact of the coronavirus (COVID-19) outbreak on our employees, our customers and our business. Due to government mandates or restrictions in place prohibiting travel, we are reducing our international schedule by 95% for April. The revised international schedule will be viewable on united.com and unitedcargo.com on Sunday, March 22:

Atlantic

- United is drawing down our remaining trans-Atlantic operation. The final westbound departures will take place on March 25, with the exception of our Cape Town-New York/Newark service which will operate as previously scheduled with the last flight departing Cape Town on March 28.

Pacific

- United will reduce our remaining trans-Pacific operation starting March 22, with final eastbound departures on March 25 – with the exception of service between San Francisco and Tahiti and San Francisco and Sydney which will have final returns to San Francisco on March 28.
- United will maintain some Guam flights as well as a portion of our Island Hopper service.

Latin America

- United will reduce our Mexico operation over the next five days. After March 24, we will maintain only a small number of daytime flights to certain destinations in Mexico.
- United will draw down our remaining Central and South America operations. The last southbound departures will take place March 24.

Canada

- United will temporarily suspend all flying to Canada effective April 1.

The United Cargo team is working to develop tailored solutions to meet your needs. We have secured additional capacity on selected routes worldwide through our own aircraft and our interline partners. We also continue to utilize additional trucking options to serve you. Please contact your United Cargo Sales professional to inquire about and/or book this space.